

## General Delivery Conditions Amab vzw

The general delivery conditions apply to every assignment concluded between the customer and Amab, unless explicitly agreed otherwise in writing.

### 1 Obligation of the customer with regard to the execution of the works

The customer will be solely responsible for all necessary documents required for a smooth execution of the assignment. These documents will be handed over by the customer to Amab on simple request and before the start of the assignment.

### 2 Delivery specifications

At delivery :

- The **correct delivery documents** must always be present, also stating the number of pallets
- Quantity delivered is in accordance with the shipping note
- **Clear identification** of each container / box (*article number - article name - lot code - best before date - quantity*)
- Each box / container must be properly closed
- Mixed pallets are accepted with **clear identification** on the pallet
- **Maximum stacking height of 180 cm** (incl. pallet)
- Delivery or collection must be **announced at least 24 hours in advance via [customerservice@amab.be](mailto:customerservice@amab.be)**
- The customer supplies pallets on which the goods must be stacked. Or, they must be exchanged for empty pallets upon collection. If this is not foreseen, EU pallets will be charged at 15 euros / piece.

### 3 Sites: addresses en opening hours

	<b>Amab Beersel</b>	<b>Amab Zaventem</b>	<b>Amab Asse</b>
	Neerdrorp 9 1654 Beersel	Sterrebeekstraat 137 1930 Zaventem	Z.5 Mollem 90 1730 Asse
workplace:	08:00 - 12:00   12:30 - 16:00	08:00 - 12:00   12:30 - 16:00	08:00 - 12:00   12:30 - 16:00 (Friday 15:00)
warehouse:	08:00 - 15:30	08:00 - 15:30	08:00 - 15:30 (Friday 14:30)

**In case one of the above is not met, the freight will be refused in its entirety. Amab is not responsible for delays in production planning if the customer (or its suppliers) do not deliver in accordance with the above requirements.**